



**CITY AND COUNTY OF SWANSEA**  
**DINAS A SIR ABERTAWE**

Councillor Paxton Hood-Williams  
City & County of Swansea

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Date / Dyddiad:

1 May 2014

**If you require this or any other information in another format e.g. Braille, audio tape or a different language, please contact me**

Dear Councillor Hood-Williams,

**Re: Well Being Performance Panel 7 April 2014**

Thank you for your letter of 14<sup>th</sup> April.

Thank you for the offer of involvement in the independent review of Older Peoples services to meet the challenges of the future. As well as any relevant Scrutiny reports, it is also important the review has active involvement from councillors. This can be through the whole council, through political parties and I would like it to directly take evidence from Scrutiny. I'm not sure of the protocol, whether it is for you to invite or the investigator to request but I want input from scrutiny to feature. I hope the investigation in to Domiciliary Care provision in Swansea will be complete in time to be included as evidence too. I will be happy to keep you up to date with the process, although clearly I will not be able to comment on the outcome until the process is complete.

I am happy to share with you the earlier report on the effectiveness of Community Connectors, and following our conversation I realise that although difficult to put a numerical, statistical value on how their work is enabling people and helping them sustain their lives with none or little Social Services intervention is difficult, a further effort to evidence their valuable work is needed.

**COUNCILLOR/Y CYNGHORYDD**  
**MARK CHILD**  
**CABINET MEMBER FOR WELLBEING**  
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With regard to day services, it has been a constant refrain since the start of discussions on the future of the Councils provision that nothing will change unless there is a suitable alternative in place for people, and I am happy to repeat that now. Of course now we will wait for the outcome of the independent review before coming forward with any plans to change. However, there is no doubt that work will be required to find alternatives for people. That is not to say that there are not already alternatives available for many who attend day centres, but not for all. In particular we need to ensure that those carers who get respite whilst the ones they care for are attending a day centre get their needs fully considered. The point you make about volunteers, is in essence covered by the first statement, that no change will take place unless suitable alternatives are in place. Obviously, should the aim to find alternatives be carried forward, then a number of efforts will need to be made, to speak to existing community provision about expanding, to speak with the third sector about what they may wish and be able to provide.

With regard to service charges; currently the Telecare service is moving to full cost recovery. It was clear, as you say, that a number of expressions of willingness to pay towards the cost of services were made during the budget consultation exercise. We are not currently reviewing the pricing structure of other services, although you will be aware that the contract for the provision of community meals ends in May and will not be renewed. This will leave those individuals who choose to continue to receive a home meal delivery to pay the full cost for this support.

*You may be aware that a presentation on the overall aims and objectives of the Transformation programme (TASS) has been made jointly to the Executive Board and Cabinet. This presentation has been updated and you might find it helpful to have the same presentation given by an officer to your Board.*

Adult Monthly Performance Report

Happy to keep the Board updated on progress of the implementation of the Care and Wellbeing Bill.

**COUNCILLOR/Y CYNGHORYDD**  
**MARK CHILD**  
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I am enclosing some information about the breakdown of referrals and service provision for your information. These are both tabular and graphical representations broken down by age range, which I hope you will find useful.

The figures for delay in leaving care are the statutory ones the Council has to report on, but you are correct that there are a number of ways of looking at this matter, and I will see if the total number of delays in transfer each month can be gained as well as the duration of those delays.

You requested information on the numbers of carers receiving an assessment and I have been provided with the statement which I believe has already been given to the scrutiny panel on provision of care at home, namely:

'There have been 2093 carers identified on our systems for the period 1<sup>st</sup> April 2013 to 28<sup>th</sup> February 2014. Of these cares 2002 were offered a carers assessment and 611 received an assessment'.

We will try and produce the flow chart requested along the lines of that provided by Steve Walker for Children's services. It may be useful if a copy of that chart were provided as a better guide of what is expected.

Yours sincerely



**COUNCILLOR MARK CHILD**  
**CABINET MEMBER FOR WELLBEING**

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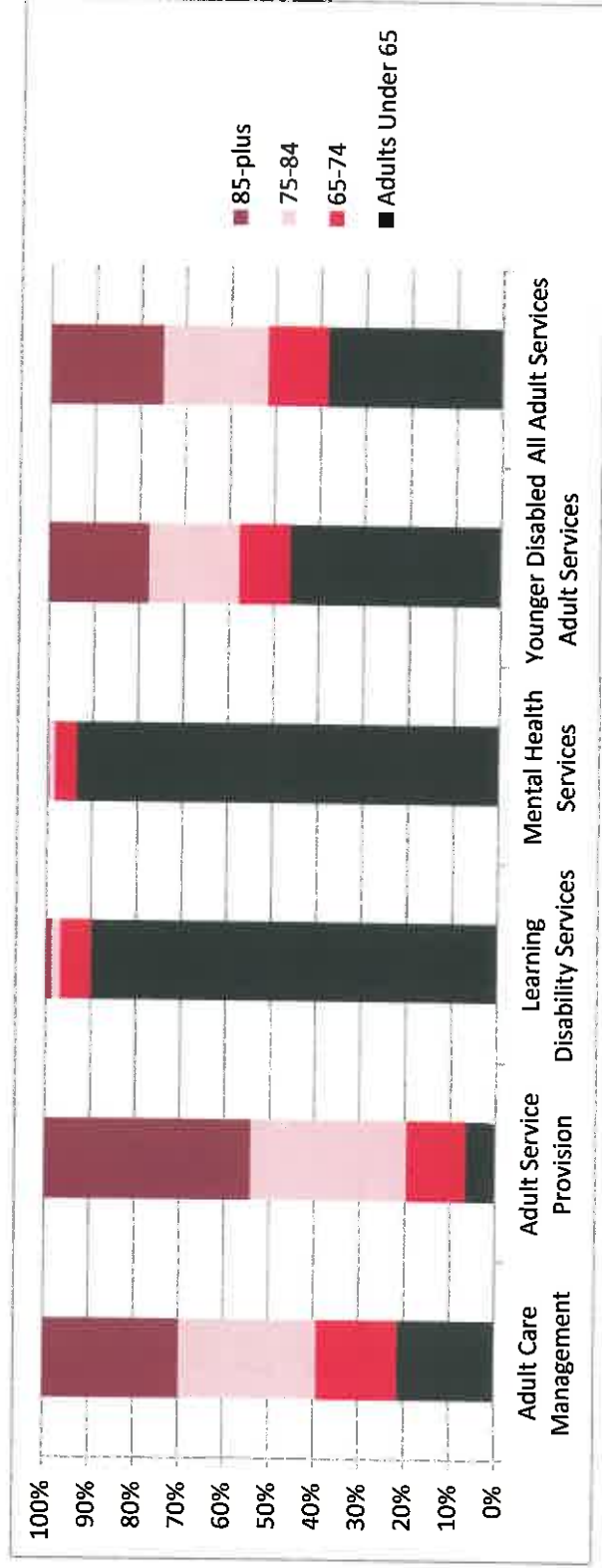
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## Referrals by Age Group: 2013/2014

	Adults Under 65	65-74	75-84	85-plus	All Age Groups
Adult Care Management	1,361	1,145	1,955	1,929	6,390
Adult Service Provision	134	278	726	964	2,102
Learning Disability Services	432	33	10	6	481
Mental Health Services	2,444	128	33	13	2,618
Younger Disabled Adult Services	358	87	155	171	771
<b>All Adult Services</b>	<b>4,729</b>	<b>1,671</b>	<b>2,879</b>	<b>3,083</b>	<b>12,362</b>



## Age Group of People Referred to All Adult Services 2013/14

